



mxHero Secure Scan to Email

Customer Presentation

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What is mxHero Secure Scan to Email?

mxHero Secure Scan to Email



Secure Scan to Email is a

- Unique product offering that adds security to documents scanned and emailed from Canon imageRUNNER ADVANCE and imageCLASS devices, providing you with an additional layer of email security whether your workforce is working in the office or at home
- Works with popular cloud storage providers to replace email attachments from the device with secure cloud storage links



Email today....



Users scan at the device and send to email. Scanned documents are sent via Email as an attached file





After email is sent users have:

- No Control- receivers can forward the message and attachment
- Costly- as the message is received and sent, storage costs add up quickly
- No Governance- cannot revoke access to the attachment
- No visibility of attached file activity

Email with mxHero Secure Scan to Email



Customer Benefits

SECURITY

End-to-end encrypted delivery of scanned documents.

CONTROL Limit and/or revoke access to

scanned documents sent over email.

EASY ADOPTION End user scans to email as they always have, with no confusion.

Scanned Document Tracking



TRACKING

Get notified in real time—when the recipient accesses the scanned documents.

FLEXIBILITY

Send scanned documents of up to 100 Mb in size, without concern of traditional 10 Mb email file size restrictions.



Why is Secure Scan to Email Important for you?

Cyber Security is now Paramount

- 1. Out of 50,000 security incidents, email is responsible in 92% of cases
- 2. Nearly 60% of companies report they have been breached
- 3. Small & Medium size companies are disproportionally effected
- 4. Email content is replicated nearly 10x in its lifecycle meaning
- 5. Documents sent from scanners are exposed to email breaches, accidental addressing and malicious insider data theft
- 6. Average cost of a data breach is \$3.92M, with the greatest cost attributed to lost business.
- 7. Remote workforce, due to COVID-19, has dramatically increased the organization vulnerability

Security Features & Collaboration are Key

- You want to increase productivity while maintaining security controls around the office and for employees working at home
- You also want to support Collaboration while employees are in and out of the office!

mxHero Secure Scan to Email increases accessibility to your information by leveraging cloud storage while maintaining control!

Want to Extend this functionality beyond the Device?



Drag 'n Drop email from Outlook* directly to your Cloud Storage account

Quick & Easily move email messages & attachments to Cloud Storage

- Embeds cloud storage folder tree directly into Outlook
- Easy to install, supports all versions of Outlook for Windows
- Automatically converts message in to a text searchable PDF, saves each attachment and original message
- · Keep "favorite" folders. Includes folder search bar
- · Messages saved are marked in Outlook message list



mxHero Mail2Cloud Platform

Server-Side Solution to Seamlessly Extend your cloud storage to email: Archive, Collaborate, Secure & Govern

Increase your cloud storage ROI and help reduce operating costs & complexity

- Leverage your huge (or unlimited) cloud storage quota (storage depends on your provider)
- Mitigates risks regarding many local, state and federal regulations.
- Powerful indexing and search of emails and attachments
- · Intelligent filing based on properties of the email
- Limit unpopular client portals with transparent security direct from any user device
- Automatically manage attachments from your cloud storage account

Thank you!





FAQ



Frequently Asked Questions

- Does my customer need cloud storage service?
 - Yes, customers must have one of the following services: Google Drive, MS OneDrive, Egnyte or Box
- When a user uses Secure Scan to Email, can they get a copy of the scanned document in their email account?
 - Yes, this can be configured in the company's mxHero admin panel
- Does mxHero retain customer information?
 - No, mxHero Secure Scan acts like a router and does not retain customer content.
- Can a document that has been downloaded by a recipient be revoked?

- Secure Scan to Email creates a secured link to the document. Once the document is downloaded by an authorized recipient, it is in the possession of the recipient. However, the content is still protected from breaches of the recipient's email system or accidental forward of the scan email. In addition, automatic link expiration can block any further access after a specified number of days.

• Can a recipient opt to not notify upon delivery?

- No, when the secure link is accessed, the sender is notified.

Can Secure Scan to Email be deactivated for specific scans?

- Yes, Secure Scan to Email can be activated or not depending on a wide range of variables, including sender, recipient addresses or domains. Furthermore, if permitted, senders can add a hash code to the email subject that will turn off Secure Scan functionality for that scan.